

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Patrick Stamm et al.

Group Art Unit : 3623

Appl. No. : 10/643,353

Examiner : N. R. Kardos

Filed : August 19, 2003

Confirmation No. : 3813

For : CUSTOMER FEEDBACK METHOD AND SYSTEM

**AMENDMENT UNDER 37 C.F.R. § 1.111**

Commissioner for Patents  
U.S. Patent and Trademark Office  
Customer Service Window, Mail Stop Amendment  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir :

This paper is in response to the outstanding Official Action dated October 24, 2008, setting a three month period for response extending until January 26, 2008 (January 24, 2008 being a Saturday). If any extension of time is necessary, including any extensions of time required to place the application in condition for allowance by an Examiner's Amendment, this is an express request for any necessary extension of time and authorization to charge any required extension of time fee or any other fees that may be required to preserve the pendency of the present application to Deposit Account No. 19-0089.

Applicants respectfully request reconsideration and withdrawal of the outstanding rejections in view of the herein-contained amendments and remarks.

**Amendments to the Claims** begin on page 2 of the response.

**Remarks/Arguments** begin on page 10 of this response.